



Proudly Australian owned and operated for over 30 years

Nurse Call Systems

Pendants

Call Points

Duress Alarms

Cloud Connected

Personal Alarms



Leaders in aged care technology

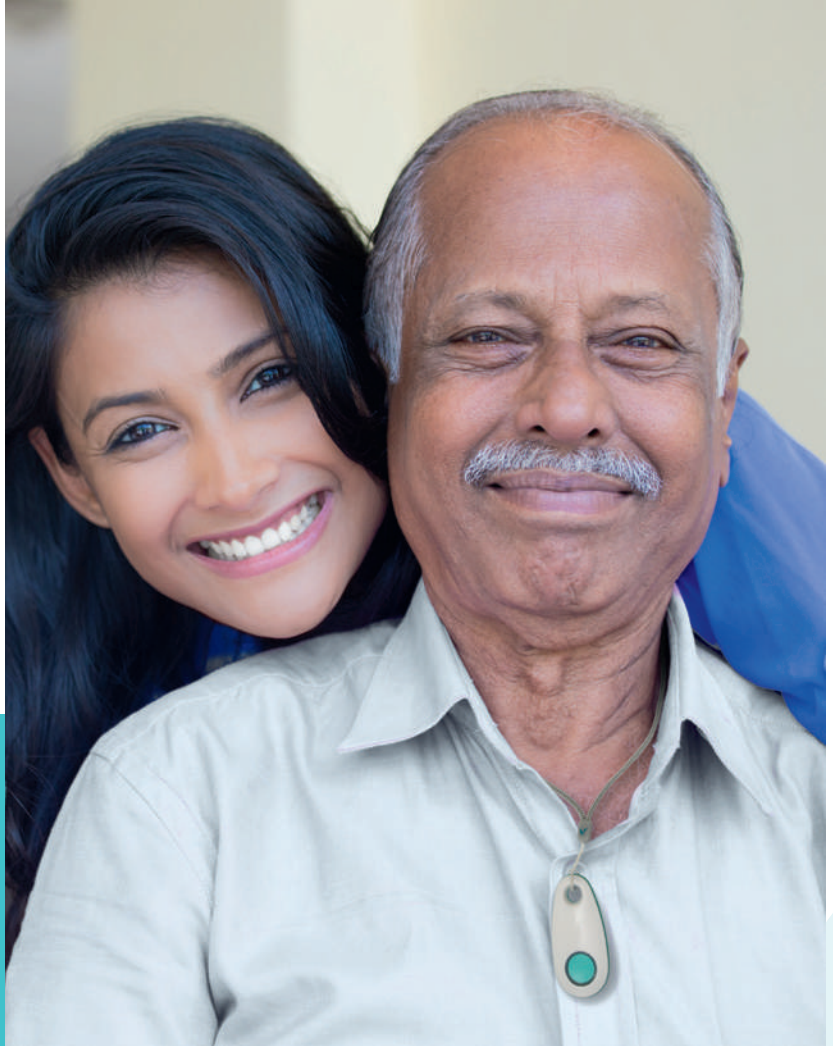
Independent Living Units | Aged Care Facilities | Hospitals | Medical Centres | Schools | Institutions

Pendants

Daisy pendants and call points are two-way devices so they can send and receive data. This provides real-time confirmation that emergency calls have been received by the system.

Vitalcare's spread-spectrum wireless technology provides over ten times the range of traditional first-generation devices.

Thanks to Vitalcare's 'Insite' technology, every pendant and call point routinely tests itself and reports faults and low battery conditions. These reports are emailed to supervisors and flagged on the VitalCloud management dashboard accessible over the internet.



Daisy pendants are ergonomically designed for use with arthritic hands and are waterproof to IP67 standard.

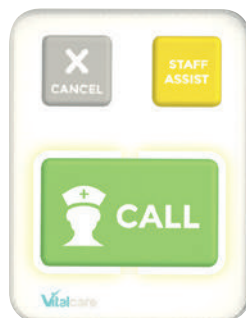
The fashionable design does not look medical, increasing the likelihood that Daisy pendants will always be worn.

Call Points

Daisy call points also use Vitalcare's wireless 'always on' two-way technology making them easy to install and relocate. They use long life replaceable batteries and like our pendants, report their status to the system ensuring long term reliability.

Call points come in a range of configurations including:

- Call, Cancel, Staff Assist, Emergency, Duress
- Pull Cord attachment
- Bed, chair, floor and enuresis mat connection
- Waterproof
- Audio and visual activation confirmation.



Standard wall plate fittings are supported for both flush and proud mounting, including custom logo graphics.

Notifications

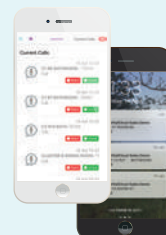
Call notifications can be programmed to appear on a range of devices subject to staff location, shifts and the time of day.

Supported devices include:

- Pagers
- Annunciators
- DECT phones
- SmartPhones (Apple iOS and Android)
- Web browsers (VitalCloud)
- Third party systems and products.



Pagers



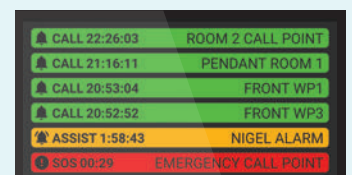
Smartphone



DECT Phone



Annunciators



CALL 22:26:03	ROOM 2 CALL POINT
CALL 21:16:11	PENDANT ROOM 1
CALL 20:53:04	FRONT WP1
CALL 20:52:52	FRONT WP3
ASSIST 1:58:43	NIGEL ALARM
SOS 00:29	EMERGENCY CALL POINT



Innovation and Reliability

All Vitalcare products are designed to maximise reliability and minimise maintenance. Using spread spectrum technology and specialised components, Daisy proactively reports missing pendants, low battery levels, system status and resident activity. Vitalcare products can be wirelessly updated in the field with new features and functions extending their life and delivering a superior return on investment.

Vitalcare's 30 years of experience is built into the Daisy system which represents the very latest in nurse call and critical messaging technology.



Vitalcare

Leaders in aged care technology

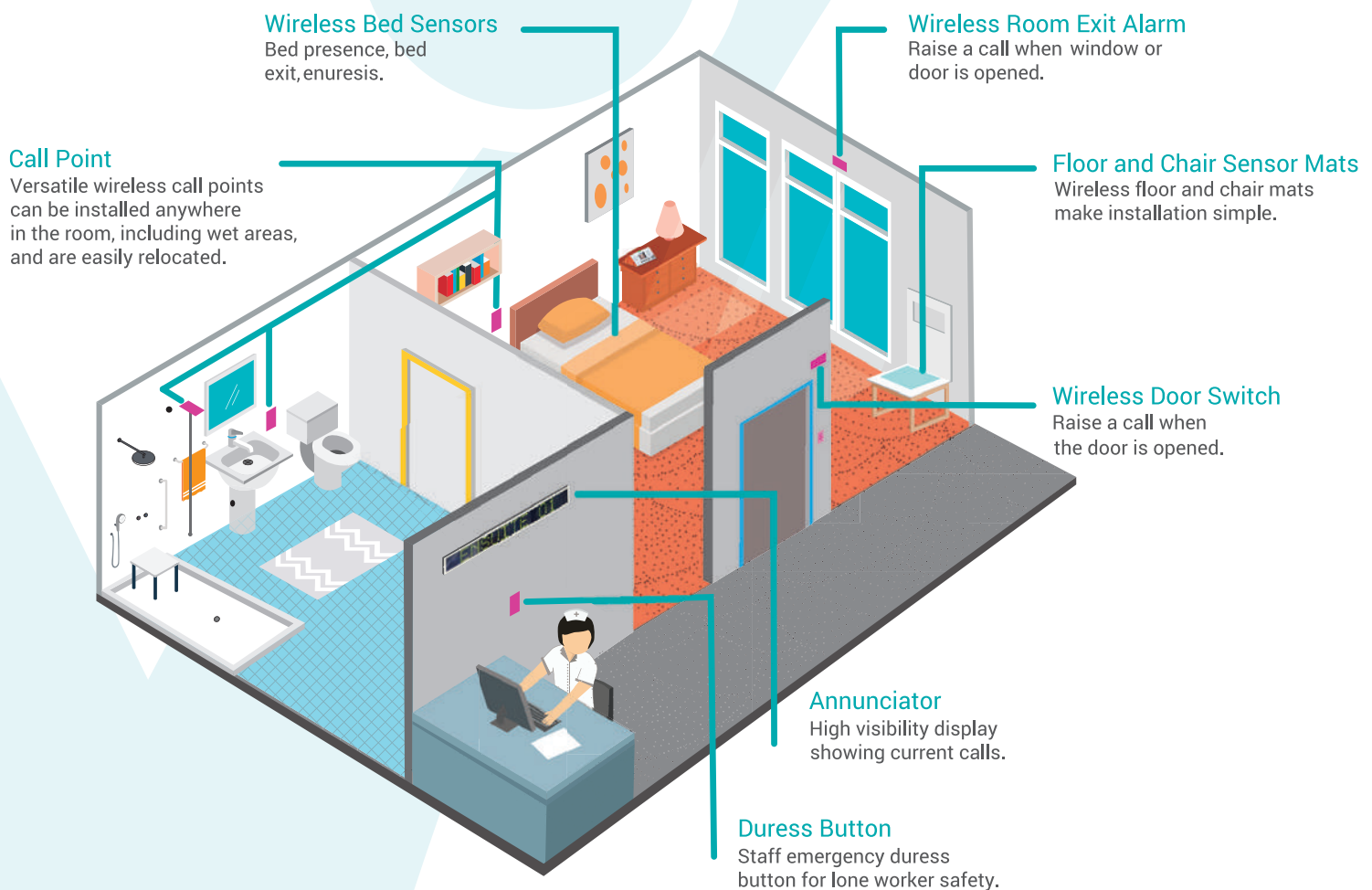
Introducing Daisy

Vitalcare's Daisy is a new generation of critical messaging infrastructure for aged care, independent living, hospitals, medical and institutional facilities. Daisy uses a hybrid of state-of-the-art IoT ('internet of things') wireless protocols and traditional IP configuration to deliver a highly reliable and feature rich system.

The infrastructure supports a wide array of devices including real-time two-way connected pendants, call points, pagers, smartphones, DECT phones and cloud based reporting engines.

All software, service and technology is designed and manufactured in Sydney, Australia and distributed nationally and internally by a combination of company owned branches and authorised distributors.

Vitalcare is proudly Australian owned.



VitalCloud

VitalCloud provides a comprehensive mechanism for reporting, performance benchmarking and system maintenance.

Daily reports can be scheduled to be emailed to facility management, and a real-time dashboard provides the status of all pendant and call point activations, including outstanding calls, response times, history and low battery indication.

VitalCloud is accessed through any browser connection, or using the VitalCloud application available through Google Play and Apple apps stores.

Additional functionality includes:

- Customised reports
- Maintenance register for compliance reporting
- Call logs with search and notation
- Performance analytics.



Sensors & Connectivity

Daisy supports a wide range of sensors to monitor resident activity and alert facility staff. These sensors include:

- Bed occupancy and enuresis
- Chair and floor mats
- Door and window opening detection
- Wandering resident alarms
- Passive infra-red detectors.

Vitalcare systems also support connectivity to other third party systems including:

- Back to base personal monitoring
- Fire alarm systems
- Security equipment
- Access control equipment.



Why Vitalcare

Vitalcare is a full service Nurse Call System Provider. We employ our own hardware and software engineers who design our products and write all our own software from our head office in Sydney. Being Australian owned and operated, we support local jobs and reinvest in our people and the community.

Innovation

Our pioneering Research & Development department combines thirty years experience in the nurse call industry with cutting edge technologists. Vitalcare is perfectly positioned to innovate in our complex, connected world. The team is determined to lead the industry in development of cost effective, reliable technology to improve both facility work-flow and resident quality of life.

Community

Vitalcare is a responsible corporate citizen and supports the causes our customers and their stakeholders consider important. 'Variety - The Children's Charity' is Vitalcare's nominated charity and the company and its staff support this worthy cause nationally.

History

With over 200 sites still using our Nurse Call system 20 years later, Vitalcare offers its customers an outstanding return on investment. Originally started in 1982 with little more than what would now be considered a garage door opener, the release of the new Daisy system represents the 10th generation of Nurse Call development, and the best one yet. Always Australian owned, Vitalcare will continue to develop exciting and innovative new products over its next 30 years.

National 24/7 Support

Vitalcare provides 24 hour, 7 day support to customers across Australia through our network of company offices, authorised service agents and distributors. We offer national standards of service through Plain English Service Level Agreements and are dedicated to providing an outstanding level of support.

Service Contracts

For your peace of mind, Vitalcare offers service contracts to maintain, manage and monitor everything to do with your nurse call system and associated equipment.



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